



Benefits of Pacific LightNet Hosted PBX

- ◆ Lower capital investment: No need to purchase common equipment such as a PBX. IP phones are included with the service.
- ◆ Simplicity: Pacific LightNet installs and configures your service and maintains it on a day-to-day basis. No need for expensive training or in-house telecommunications expertise.
- ◆ Scalability: Buy the service when you need it and as you need it.
- ◆ An end to product obsolescence: Evolutionary upgrades and everyday upgrades, such as new features, are automatic.
- ◆ Reliability: Pacific LightNet monitors your service 24/7/365 and is staffed to respond to network alarms and equipment failures.
- ◆ Standardized technology: Choose from a selection of desktop telephones and service packages. Select the equipment and features that meet your needs and fit your pocketbook.
- ◆ Save on rent: Pacific LightNet houses most of the equipment at its office. Keep the money you would spend on rent, air conditioning, and insurance and use the savings to grow your business!

HOSTED PBX

About Pacific LightNet Hosted PBX

Pacific LightNet Hosted PBX uses the latest in SoftSwitch technology to provide you with all the functions and features of an enterprise phone system at a fraction of the cost.

Packet Data + PBX Voice = Hosted PBX

Hosted PBX builds upon the benefits of traditional outsourced PBX solutions by combining them with the benefits of IP telephony. Using broadband access, a single connection can be used to carry both voice calls and high speed data. When there are no calls, the entire connection can be used to transmit data and Internet traffic.

Hosted PBX is a total turn key solution. Pacific LightNet provides the network hardware, network connectivity, installation, configuration, upgrades, training and the support you need. We will even validate your existing LAN wiring infrastructure! As a fully managed solution, Pacific LightNet Hosted PBX lets you focus on your core business.

Who We Are

For more than a decade, Pacific LightNet's all-island fiber-optic network has provided local businesses with telecommunications connectivity throughout Hawaii and the world. With more than 100 people working together statewide, Pacific LightNet's full range of services offer the simplicity, the power, and the economy of integration to move Hawaii businesses forward at the speed of light.





Feature Plans that Fit Your Business Needs

Pacific LightNet's feature-rich bundles of voice services can be tailored to fit your business needs. Start with our basic business telephone station or upgrade to business user, executive user or admin user telephone stations for more features and greater functionality. Need something extra? No problem. The choice is yours. With this level of flexibility, it's easy to see that Pacific LightNet's Hosted PBX is the One Business solution for your office network.

Service Features		Hosted PBX
Basic Service		PBX Services
		Bundled Voice + Internet
Service Area		All Islands
Minimum Requirement		10 or more telephone stations per site
Bandwidth		Dynamic allocation with voice priority
Internet Access		Included in service
Hand Off	Voice	10/100 Ethernet to IP Phones
	Data	10/100 Ethernet
Equipment		Provided and maintained by Pacific LightNet
Managed Voice Service		Included in service
Bundled Long Distance		Available
Voice Calling A la Carte Features		Available
Productivity Application Services		Available
LAN Ethernet Data ports		Available

Select Your Phone Station based on role and need

- ◆ Basic User - Includes basic calling features.
- ◆ Business User - Enhanced feature set and voicemail included.
- ◆ Executive User - Pro feature set and voicemail included.
- ◆ Admin User - Pro feature set including the Attendant Console productivity application.
- ◆ Conference—A high-quality, multi-user conference room phone.

Productivity Applications

- ◆ Voicemail / Message Center: Provides Unified Messaging capabilities giving access to email, voice, and fax messages via a single web based interface.
- ◆ Auto Attendant: Uses a web-based interface to configure an Interactive Voice Response (IVR) menu system. Publish one number for callers to reach anyone in your company.
- ◆ Attendant Console: Monitors and manages business calls from a single phone station.
- ◆ Music on Hold: Provide preconfigured or custom recordings to callers when they are put on hold.

Web Based Communications Center

Use the power and the immediacy of the Internet to keep your business running at the speed of light. Fine tune voice features such as call forwarding, reminder calls, and speed dial codes anytime on the web. Make changes while at your desk, at home, wherever you are working. No need to wait for a service order to be completed. Need it now? Change it now. It's under your control, on your timetable.

Basic Voice Calling Feature Package

- ◆ Standard IP phone included with service
- ◆ Caller ID Name & Number
- ◆ Outgoing Caller ID Blocking
- ◆ Automatic Recall/Last Call Return
- ◆ Three-Way Calling
- ◆ Call Transfer
- ◆ Call Hold
- ◆ Call Waiting (with Caller ID)
- ◆ Do Not Disturb

Available Long Distance Packages

Bundled long distance packages starting at 500 minutes per month.

Internet Access Speeds

Choose from a wide range of Internet access speeds from 1.5 Mb and up.

Managed Service

Pacific LightNet installs, configures, monitors, and maintains your equipment 24/7/365, giving your business the highest quality telecommunications service.

For more information contact your Pacific LightNet sales representative or call 808-791-3000.